## Tab@laCaseStudy

# Leesa Leverages Site Re-Targeting, Generates a 5.7x Return on Ad Spend with Taboola





"The concept of content marketing has always been something that interested me as a digital marketer. Through the **Taboola** network we were able to secure premium placements and meet people where they were across the network. These placements not only allowed us to reach new audiences but to really educate

Leesa is the online mattress company with a

mission to design, create and sell thoughtful products to help people sleep better. Leesa donates one mattress for every ten sold.

Reach new customers when they are in

mattresses.

drive purchases.

the process of researching and purchasing

Leverage Taboola's discovery platform to

engage new audiences on premium sites around

the web and leverage site based re-targeting to

them about our product. Through the client service and account management service, we have been able to really improve our campaign. We are very excited to continue our work and reach even more audiences."

- Alex Realmuto, Head of Digital Marketing, Leesa

**COMPANY** 



CHALLENGE



SOLUTION



Leesa consistently drove strong new user acquisitions and purchases with Taboola, exceeding expectations.

5.7x Return on Ad Spend

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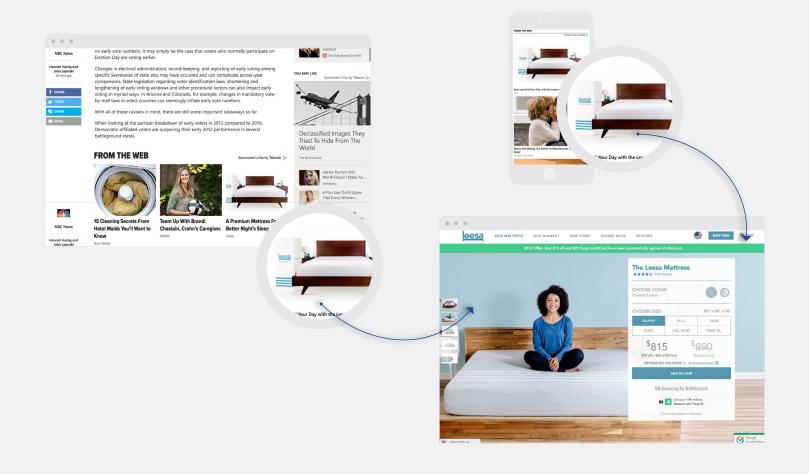
Introduction

**Leesa** is the online retailer with a mission to help people sleep better. Founded after Jamie Diamonstein and David Wolf had trouble sleeping, **Leesa** was born as a completely redesigned mattress offering "Universal Adaptive Feel" that adjusts to bodies of all shapes, sizes and sleeping styles. With a high value on customer service, **Leesa** built an online store so its customers could avoid the "hocus pocus" of traditional showrooms and instead offer a 100 night in-home trial with a hassle free return and refund policy.

With the simple promise of a good night's sleep at its core, **Leesa** understands that identifying when

customers are in the market to purchase is paramount to success since consumers generally only need a new mattress every 5 or 10 years. They also understand that the decision is deeply personal and involves research and careful consideration. They turned to content discovery to provide the education new buyers are seeking when making a decision. The team partnered with **Taboola** to not only better educate new customers, but to better understand the consumer journey and where and how to meet prospects with meaningful information throughout the purchasing process.

# Site Retargeting Proves Invaluable at Driving Purchases



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#### Site-Based Retargeting Drives Higher Conversion Rates For Leesa

**Taboola**'s predictive technology reaches consumers at valuable moments when they are engaged and open to discovering something new. To do this, we analyze hundreds of real-time signals (such as device type, referral source, geography, and more) to match people with the top content they might be interested in consuming next.

After running test campaigns, **Leesa** and **Taboola** decided to focus on a site retargeting strategy to

reengage site traffic. Using **Taboola**'s retargeting pixel, **Leesa** could capture anyone who visited their site and follow up with more direct content recommendations as they came back to browse the network. This tactic allowed **Leesa** to not only capitalize on leads generated through **Taboola**, but on leads generated through all marketing efforts including earned media, search, social and field marketing. Through site based retargeting, **Leesa** saw conversion rates soar and quickly achieved their target cost-per-acquisition goal.



#### **Direct Language Most Effective in Creative Campaigns**

**Taboola** and **Leesa** doubled down on this strategy working together on a series of multi-variant A/B tests, to uncover the most effective creatives. Together they tested different imagery, varying headlines, promotional offers and specific geo-targeting. Key learnings informed **Leesa** that not only is it important to stay in front of customers throughout their purchasing journey, but using direct, branded headlines like "**Leesa**® is a New Kind of Mattress for a New Kind of Sleep" proved the most successful.

#### Leesa Achieves 5.7x Return on Ad Spend Through Taboola

Throughout its campaigns on **Taboola**, **Leesa** generated thousands of leads that resulted in mattresses sold - an overall return on ad spend. Measuring the success of its campaigns, site retargeting generated a 5.7x return on ad spend over seven months.

Partnering with **Taboola** allowed **Leesa** to grow sales and build traction in a competitive market without customized and tailored landing pages or newsletters. As they learn more about their customer base, and the purchase journey, **Leesa** will be exploring more opportunities with **Taboola** to continue to grow and scale.